

STAFF

Item QIT1S

Caseid

005575 QIT1S : 1:cm:very old do not use

Item QIT2aS

Caseid

000723 QIT2aS : 1:os:gateway using microsoft windows
001065 QIT2aS : 1:os:job trak & print shop
001077 QIT2aS : 1:os:dell using, not sure
001752 QIT2aS : 1:os:IBM laptop-windows2000
002173 QIT2aS : 1:os:PC IBM
002501 QIT2aS : 1:os:webtv
003104 QIT2aS : 1:os:pc compac
003384 QIT2aS : 1:os:Windows and LINUX
004807 QIT2aS : 1:os:gateway with word
004984 QIT2aS : 1:os:dell

Item QIT2bS

Caseid

000346 QIT2bS : 1:os:dell
000516 QIT2bS : 1:os:only has one
002173 QIT2bS : 1:os:only has one at home
004807 QIT2bS : 1:os:doesn't know name

Item QIT6S

Caseid

000723 QIT6S : 1:cm:i don't know if item was sent to me, but I didn't receive it

Item QIT7S

Caseid

000140 QIT7S : 1:os:HANDSPRING
000644 QIT7S : 1:os:doesn't remember name
000991 QIT7S : 1:os:casio
001272 QIT7S : 1:os:doesnot use
001491 QIT7S : 1:os:Journada
001909 QIT7S : 1:os:cannot remember
002215 QIT7S : 1:os:handspring
003815 QIT7S : 1:os:casio
004753 QIT7S : 1:os:radio shack
005964 QIT7S : 1:os:Wizard

Item QIT10S

Caseid

000024 QIT10S : 1:os:eudora
000371 QIT10S : 1:os:greater columbus free net
000449 QIT10S : 1:os:free I-net
000668 QIT10S : 1:os:quicknet
000723 QIT10S : 1:os:coppernet
001077 QIT10S : 1:os:Dragonet
001120 QIT10S : 1:os:Cham-core
001363 QIT10S : 1:os:Ameritech
001557 QIT10S : 1:os:copper.net
001569 QIT10S : 1:os:dellnet
001752 QIT10S : 1:os:call from outside and hook up to office
001818 QIT10S : 1:os:AOL
001968 QIT10S : 1:os:aol
002159 QIT10S : 1:os:prodigy internet
002446 QIT10S : 1:os:internet explorer
002483 QIT10S : 1:os:juno
003001 QIT10S : 1:os:dial directly to student affairs server
003049 QIT10S : 1:os:netscape
003141 QIT10S : 1:cm:one of the osu dial up services but does not know which one
003219 QIT10S : 1:os:dsl
003505 QIT10S : 1:os:earthlink
003657 QIT10S : 1:os:netzero
003670 QIT10S : 1:os:eudora
003852 QIT10S : 1:os:CORE-COM
004273 QIT10S : 1:os:greenapple
004650 QIT10S : 1:os:juno
004753 QIT10S : 1:cm:doesn't because call is long distance
004820 QIT10S : 1:os:UNITS

004947 QIT10S : 1:os:homenet
005010 QIT10S : 1:cm:aol
005022 QIT10S : 1:os:Microsoft
005150 QIT10S : 1:os:Earthlink
005162 QIT10S : 1:os:Ameritech Netscape
005241 QIT10S : 1:os:at and t world net
005927 QIT10S : 1:os:juno

Item QIT12S

Caseid

000759 QIT12S : 1:os:sygate
002264 QIT12S : 1:os:use a firewall and he thinks it's LINKSYS box which is
hardwire device
002823 QIT12S : 1:os:there's a firewall, not sure what its called
002847 QIT12S : 1:os:not sure
002975 QIT12S : 1:os:something installed by university
003566 QIT12S : 1:os:Mcaffees
003645 QIT12S : 1:os:my own personal
004327 QIT12S : 1:os:port access list
004613 QIT12S : 1:os:unsure
004686 QIT12S : 1:os:4
004686 QIT12S : 1:os:7
004959 QIT12S : 1:os:cable router that does nat, network address translation
005137 QIT12S : 1:os:not sure
005393 QIT12S : 1:os:uhnknown

Item QIT19S

Caseid

000012 QIT19S : 1:cm:content with services currently have
000073 QIT19S : 1:cm:wife takes care of the services and he does not know why
they do not
000073 QIT19S : 1:cm:use osu services
000863 QIT19S : 1:cm:dont make long distance calls and use explorer
001107 QIT19S : 1:cm:use wireless cell phone for everything dont need services
001569 QIT19S : 1:cm:still in last century dont have cellphone but may look into it
002550 QIT19S : 1:cm:are not sufficiently attractive to switch and also they were
offered
002550 QIT19S : 1:cm:during the time period she was not here
002616 QIT19S : 1:cm:because she uses at school not at home
002707 QIT19S : 1:cm:I didn't know about some of these services

003645 QIT19S : 1:cm:has other services that our cheaper and free long distance
004376 QIT19S : 1:cm:already have other services
005186 QIT19S : 1:cm:haven't compared services and in contract
005666 QIT19S : 1:cm:thinking about it as his other contract is due to expire soon
005927 QIT19S : 1:cm:because of service prior to coming to university and habit

Item QIT21S

Caseid

000668 QIT21S : 1:os:friends referral
001041 QIT21S : 1:os:looks in consumer reports to study product and talk with
friends
001521 QIT21S : 1:os:don't respond to any of those
002215 QIT21S : 1:os:look it up-does her own research
002318 QIT21S : 1:os:none
002616 QIT21S : 1:cm:would not pay attention to anything
002628 QIT21S : 1:os:none of the above
002719 QIT21S : 1:os:NONE
003001 QIT21S : 1:os:wireless pda and wireless laptop
003141 QIT21S : 1:os:word of mouth
003451 QIT21S : 1:os:email at work
003657 QIT21S : 1:os:recommendations from others
003803 QIT21S : 1:os:tv,mail at work
003827 QIT21S : 1:os:by talking to her personally
003906 QIT21S : 1:os:none
004327 QIT21S : 1:os:web resources
004698 QIT21S : 1:os:word of mouth
004868 QIT21S : 1:os:none, don't respond to any
004911 QIT21S : 1:os:go to store and do some hands on shopping
004959 QIT21S : 1:os:papermail if eye-catching, and email at work
005162 QIT21S : 1:os:none
005368 QIT21S : 1:os:not sure but the other answers don't seem to apply
005393 QIT21S : 1:os:telephone
005629 QIT21S : 1:os:none of the above
005824 QIT21S : 1:os:all of the above
005873 QIT21S : 1:cm:also mail at home and work
005885 QIT21S : 1:os:word of mouth

Item QIT47S

Caseid

000677 QIT47S : 1:cm:not aware of them

002550 QIT47S : 1:cm:because of her status as a returning retired person she is not
on
002550 QIT47S : 1:cm:the list to receive info, she did receive one last week and
found it
002550 QIT47S : 1:cm:informative
005393 QIT47S : 1:cm:we don't get enough I think someone should come in and do
an in service
005393 QIT47S : 1:cm:to update them

Item QIT48S

Caseid

005927 QIT48S : 1:cm:but not because of any info from OSU but word of mouth
because he is
005927 QIT48S : 1:cm:a manager

Item QIT49S

Caseid

001491 QIT49S : 1:cm:keep having a recurring problem that they don't seem to
know
001491 QIT49S : 1:cm:how to fix it
001661 QIT49S : 1:cm:we are independent non-pro so we are not connected we use
aol
003074 QIT49S : 1:cm:not very user friendly
004698 QIT49S : 1:cm:with arms related problems-has a mac and not very helpful-
otherwise
004698 QIT49S : 1:cm:very helpful