

OSU PlanIT
Roles Impacted by Actions

	Teaching - Instructor	Learning - Student	Research	Outreach - Service	Administrative Support	IT Support
1) Extend Help Desk hours	X	X	X		X	X
2) Enhance Help Desk web site	X	X	X		X	X
3) Provide coordinated training program for IT staff						X
4) Increased technical support to faculty in instruction and research	X	X	X			X
5) Build an IT skills assessment tool	X	X			X	X
6) Create a technology literacy program for students, faculty and staff	X	X	X		X	
7) Complete a detailed evaluation of an integrated Student Information System	X	X			X	
8) Select a student portal and content management system	X	X				
9) Select and implement an enterprise Course Management System	X	X				
10)Develop the Knowledge Bank	X	X	X			
11)Develop an enterprise data warehouse	X		X	X	X	X
12)Minimize administrative burden for PI's			X		X	
13)Establish standards for accessibility and transmission of large data sets			X		X	
14)Establish a data storage strategy			X			X
15) Develop learning -driven design guidelines of classrooms	X	X			X	
16)Increase technology classrooms	X	X	X			
17) Establish funding to support upgrades of technology classrooms	X	X				
18) Provide high quality connectivity on campus	X	X	X	X	X	X
19) Provide high quality connectivity to extended campus	X	X	X	X	X	X
20)Develop cybersecurity guidelines and strategies	X	X	X	X	X	X
21)Increase security awareness	X	X	X	X	X	X
22)Secure the network	X	X	X	X	X	X
23) Create an enterprise business continuity framework			X		X	X
24)Develop e-Learning policies	X	X				
25) Develop administrative services to support e-Learning	X	X			X	
26) Increase instructional and technical design support for faculty in e-Learning and establish an e-Learning funding strategy	X	X				X
27) Overhaul the current IT funding model	X	X	X		X	X
28) Develop a Lifecycle support model					X	X
29)Develop IT standards	X	X	X	X	X	X
30) Document enterprise technical architecture					X	X
31) Coordinate IT purchases			X		X	X
32) Clarify IT roles, positions and services	X		X		X	X
33) Expand collaborative, multidisciplinary teams	X	X	X		X	X
34) Develop a communications plan to improve communications						X
35) Review IT personnel strategies						X
36) Establish a collaborative, advisory IT governance structure					X	X