

Breakout Session: Cloud Computing Services Project – Joanne Dehoney

Date: October 22, 2009

Goal: Confirm the goals and direction of the OSU cloud computing services project

Discussion:

- How can the cloud computing guidelines support the needs of the University in the use of non-contracted services offered over the internet, and mitigate the potential risks in the process?
- The use of these services is happening
- Example use cases have been developed by the project committee
- Recommendation will be for a potential user of cloud service to query the Office of the CIO to see if a contract with that service already exists, as executing a click-thru effectively implies a contract, in violation of University policy

Key Points/Questions:

1. Key issues exist for Research driven by the need for information sharing among many institutions
2. Concern expressed re: achieving compliance
3. Have major social networks been approached re: establishing license agreements?
4. Apps.gov should be further investigated re: work on terms & conditions that may have already been done on behalf of government agencies
5. Would establishing a contract with a service provider prohibit use of a different provider in that same space?
6. Some tools can be deployed locally rather than utilized on a hosted basis to minimize associated issues
7. Information privacy considerations are critical, particularly in areas of FERPA, HIPPA, etc.
8. Discussion needed with the IRB regarding changes in tools during the course of research
9. How does the use of social networks fit within NCAA athletics recruiting guidelines?
10. Service provider roadmap for services/providers for which contracts are already established would be very helpful